

# Mountain State Diabetes - Terms and Conditions

Effective Date: June 17, 2026

Welcome to Mountain State Diabetes. By using our website, submitting forms, scheduling appointments, or communicating with our office, you agree to the following Terms and Conditions.

## SMS Communications

By providing your mobile phone number and opting in to receive text messages, you consent to receive SMS communications regarding appointment reminders, confirmations, scheduling updates, patient care coordination, prescription and refill notifications, and other healthcare-related communications.

**Message Frequency:** Message frequency may vary.

**Message and Data Rates:** Message and data rates may apply.

**Opt-Out:** Reply STOP to cancel SMS messages.

**Help:** Reply HELP for assistance or call (304) 422-5700.

## Consent to Receive Text Messages

Consent to receive text messages is not a condition of receiving medical treatment, healthcare services, or purchasing any goods or services.

## Privacy

Mobile information and SMS consent are not shared with third parties or affiliates for marketing or promotional purposes.

## Medical Disclaimer

Information provided on this website is for informational purposes only and should not be considered medical advice. In case of a medical emergency, call 911 immediately.

## Appointment Requests

Submitting an appointment request does not guarantee an appointment. Appointments are not confirmed until verified by Mountain State Diabetes staff.

## Changes to These Terms

Mountain State Diabetes reserves the right to modify these Terms and Conditions at any time.

## Contact Information

Mountain State Diabetes  
2007 7th Street  
Parkersburg, WV 26101

Phone: (304) 422-5700  
<https://mountainstatediabetes.com>